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Todd Smith
Ripple Effect Consulting
PO Box 2608
Phnom Penh 3
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Dear Todd

RE: THE RIPPLE EFFECT ENERGISER TEAM BUILDING INPUT SESSION FOR HRG

Wow, what a day. That was as successful as an event than I could have hoped to imagine. From the outset we had clear objectives of what we wanted to achieve & Todd meticulously reviewed this to ensure that the Ripple program was tailored to deliver to those objectives. The session was extremely interactive & the points made during the exercises were vivid in terms of how they related to how we work together.

Todd ties all of this together with a thoughtful & insightful recap throughout each activity ensuring that the messages that he draws out from the participants is understood within the context of our daily working environment. As a result of Todd's energy, style & knowledge our team brought into his thoughts on how we could improve both individually & collectively. The feedback from the team reflected my observations from the day, with a universal acknowledgement of the value they took from the session & the fun they had in participating.

Todd recognises the potential of ongoing development rather than a one off burst & his excellent after event follow up provides a stepping stone for that. We look forward to working with the Ripple team again.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Tim Hannan'.

Tim Hannan
VP Sales & Client Management