



DRAGONAIR
港龍航空

To whom it may concern,

RE: Ripple Effect Consulting Asia Pacific

In 2015 we engaged Ripple Effect Consulting to design a leadership program for our managers and team leaders at Cathay Pacific Airways and DRAGONAIR Cambodia.

Our in-house training is of a very high standard and available to all employees but locally we wanted to tailor something that was really at the heart of the Cambodian culture and help our management team become even better leaders of their own people.

Todd and his team came up with, as he calls it, several waves of activity where our team engaged in interactive workshops, 1-1 coaching and small group case studies, driving each individual to take ownership of their leadership style and delivery and committing to becoming better than they were yesterday.

At this point in time we are taking Ripple's high energy, engaging style of learning and running with it, even after our programs concluded. We want to create the great leaders of tomorrow inside our company.

Cathay Pacific Airways/ DRAGONAIR highly recommends Todd's training tools and delivery and can confirm the aspects of the Ripple Effect are alive and well inside our Cambodian team environment.

Yours Sincerely,

Jansen Stafford
Country Manager



Brand of Hong Kong Dragon Airlines Limited

Ground Floor Regency Complex C, Suite 12-14C, Samdach Monireth, Sk. Tomnoubteouk, kh.
Chamkarmon, Phnom Penh, Kingdom of Cambodia, www.dragonair.com.kh

Tel: (855) 23 424 300-5 / Fax: (855) 23 424 304

